



THINNER Warranty

Florida Tile, Inc. warrants that our THINNER products will meet or exceed the Technical Characteristics and Product Specifications as listed in the current THINNER Technical Manual. We also warrant our tile to be reasonably free from manufacturing defects. Shade variation is not a manufacturing defect.

Residential lifetime warranty:

Florida Tile, Inc. warrants to the original purchaser that it will provide replacement tile or refund the purchase price at our discretion of any product that fails to meet the requirements above. Labor costs for removal of existing product and installation of replacement product are not included. Shade match of the replacement product to that being replaced cannot be guaranteed. This lifetime warranty against manufacturing defects on Florida Tile products purchased will remain in effect for as long as you own your home and is non-transferable.

Commercial warranty:

Florida Tile, Inc. defines a commercial installation as any structure other than a dwelling occupied by the owner of the tile. We warrant that we will provide replacement tile or refund the purchase price at our discretion of any product that fails to meet the requirements above for a period of one year after installation or 18 months from the date of shipment of the product, whichever occurs first, provided that Florida Tile is notified in writing of any manufacturing defects. The Labor costs for removal of existing product and installation of replacement product are not included. Shade match of the replacement product to that being replaced cannot be guaranteed.

In addition to the above commercial warranty, Florida Tile warrants the Thinner product line for frost resistance for 20 years and wear resistance for 10 years within the same qualifying period as outlined above. We will provide replacement tile or refund the purchase price at our discretion of any product that fails to meet the requirements above, provided that Florida Tile is notified in writing of any manufacturing defects. The Labor costs for removal of existing product and installation of replacement product are not included. Shade match of the replacement product to that being replaced cannot be guaranteed.

Warranty limitations:

Florida Tile, Inc. makes no other warranties, express or implied, including merchantability or fitness for a particular purpose. Purchaser's remedy is limited to replacement as described above, and under no circumstances shall the manufacturer be liable for any loss or damage arising from the purchase, use, or inability to use this product, or for any special, indirect, incidental, or consequential damages. No installer, dealer, agent, or employee of Manufacturer has the authority to modify the obligations or limitations of this warranty. These warranties give specific legal rights. Since some states have laws governing consumer rights and damages, some of the above limitations may not apply to you, and you may have other rights which vary from state to



state. Except for these other rights, the remedy provided under these warranties states the limit of the Manufacturer's responsibilities.